

Making websites that are easy for everyone to use

Easy Read
Guide



Making things better by

- ✓ giving advice
- ✓ talking through problems
- ✓ making sure people follow the law

What is the Disability Rights Commission?

The Disability Rights Commission wants to stop **discrimination** against disabled people.

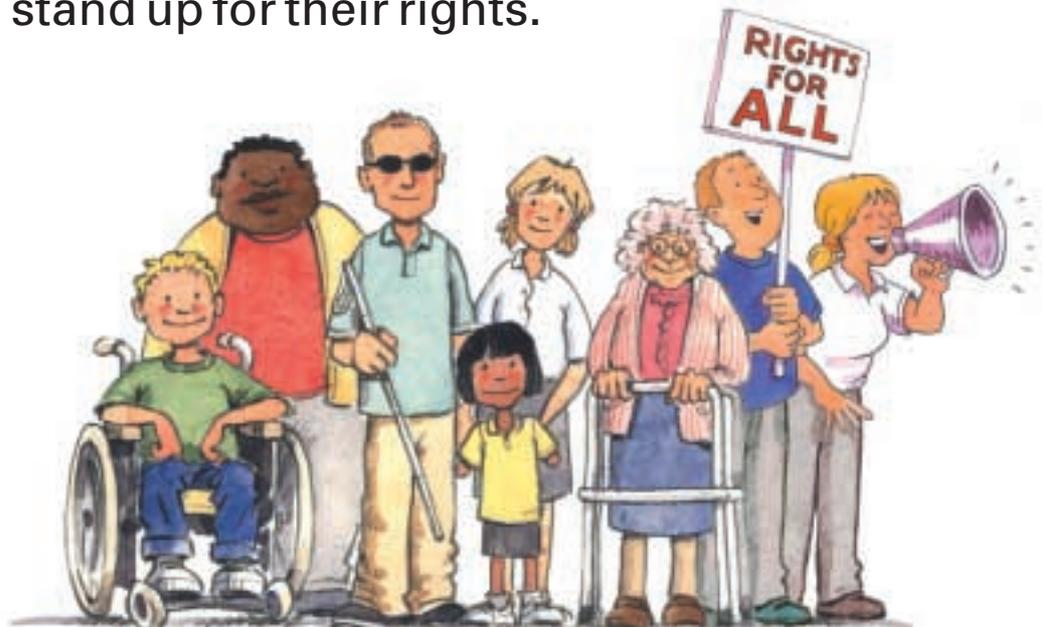


Discrimination

This means treating someone worse than other people for some reason.

We tell people about the law. The Disability Discrimination Act is a law that says disabled people must be treated fairly.

We work with disabled people to help them stand up for their rights.



People use websites to do lots of things.

You can use websites to find out what is going on.



And you can use websites to buy things. For example, some people use websites to book their holiday.

Everybody should be able to use websites.

The Disability Rights Commission says that all websites should be **accessible** for disabled people.

Accessible: this means easy to use.

We wanted to find out more about the problems disabled people have with websites. So we held a **Formal Investigation** into websites.



Formal Investigation: this is when the Disability Rights Commission looks at what needs doing so that disabled people are treated fairly.

We looked at 1,000 websites. We also asked disabled people what they thought.

We found out that most websites are not accessible for disabled people.

For example: if a website is accessible, a blind person can listen to the words.



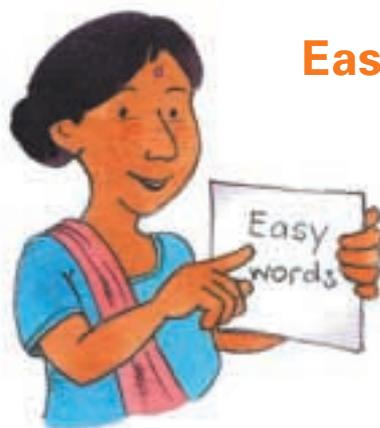
But if a website is not accessible for blind people, the words will not make sense.

Websites are often hard to understand for many people.



The Disability Rights Commission knows it is good for many people if websites have Easy Read pages.

Easy Read pages should have:



Easy words

Big writing



Pictures

Sound – so that you can listen to the words.

It must also be easy to find the page you want.



The Disability Rights Commission says that the Government should do more to help disabled people use websites.

We also say that **website designers** should talk to disabled people.

Website designer: this means someone who helps to build a website.



They should do this before they build a new website.

They need to find out what disabled people want.

If they do this, they will make websites that are easy for everyone to use.



Words list

These are some of the words we use in this book.

Accessible: this means easy to use.

Formal Investigation: this is when the Disability Rights Commission looks at what needs doing so that disabled people are treated fairly.

Website designer: this means someone who helps to build a website.

Pictures by Peter Bushell

Talk to us

The Disability Rights Commission has written this and many other leaflets and books. You can tell us what you think about this book and the other things that we are doing by using the **Disability Rights Commission Helpline**.

LEGAL6/ER

April 2004

Telephone 08457 622 633

Textphone 08457 622 644

Fax 08457 778 878

Email enquiry@drc-gb.org

Website www.drc-gb.org

Post **Disability Rights Commission
Helpline**

FREEPOST

MID 02164

Stratford upon Avon

CV37 9BR



The Helpline is open Monday – Friday 8am – 8pm



INVESTOR IN PEOPLE



Community
Legal Service

